



Revision number: 3

Purchasing Agent: GLENDON MITCHELL

Item: MAINTENANCE & SUPPORT SERVICES FOR IBM MAINFRAME, MAINFRAME PERIPHERALS, AND OTHER ELIGIBLE EQUIPMENT

Vendor: 01566I N IBM CORPORATION
2929 N. CENTRAL AVE.
PHOENIX AZ 85012-2727

Internet Homepage:

Telephone: (801) 328-6827

Fax number: (801) 328-6692

Contact: MIKE VRANES

Email address: mvranes@vnet.ibm.com

Brand/trade name:

Price: DISCOUNTS FROM CURRENT REFERENCE PRICE LIST
Terms: NET 30
Effective dates: 07/01/98 through 06/30/04
Days required for delivery: SEE ESA AGREEMENT
Price guarantee period: 1 YEAR
Minimum order: N/A
Min shipment without charges: N/A
Other conditions: Renewal Options - None

NOTE: CONTACT INFORMATION UPDATED.

REMIT TO: IBM CORPORATION (VENDOR #01566I B)
P O BOX 61000 DEPT 1896
SAN FRANCISCO CA 94161-1896

This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. State agencies will place orders directly with the vendor (creating a PG in Finet) and make payments for the same on a PV referencing the original PG. Agencies will return to the vendor any invoice which reflects incorrect pricing.

REPORTS

The contractor will submit quarterly reports to the state purchasing agent showing quantities and dollar volume of purchases by each state agency and political subdivision. These reports will be due 10 days after the calendar quarter.

**IBM WARRANTY (INCLUDING YEAR 2000)**

The services provided under this agreement do not include the correction of date related errors, unless for an IBM product, the IBM product specifications specifically states the IBM product is "Year 2000 Ready". "Year 2000 Ready" means that the IBM product when used in accordance with IBM associated documentation, is capable of correctly processing, providing and/or receiving date data within and between the twentieth and twenty-first centuries, provided that all products (for example, hardware, software, and firmware) used with the IBM product properly exchange accurate date data with it.

This is an Enterprise Services Agreement (ESA) intended to cover maintenance and support services for IBM mainframe equipment, mainframe peripheral equipment, and other eligible equipment authorized by the ESA and listed under the statement of work for services. A copy of the ESA can be obtained through the Division of Purchasing or directly from IBM by referencing the following information:

Statement of Work Number: A63NXO
Agreement Number: HQ12291
Customer Company Number: 9338123

IBM PRODUCT COVERAGE**% DISCOUNT FROM
CURRENT REFERENCE LINE**

NETWORKING EQUIPMENT	30.6%
WORKSTATIONS	10.0%
LARGE SYSTEM STORAGE	18.0%
PSC II	12.0%
PSC I	5.0%
RISC	25.0%
POS	10.0%

The following service options are available under this agreement at additional cost:

S/390 SUPPORT LINE
AS/400 SUPPORT LINE
RS/600 SUPPORT LINE
PERSONAL SYSTEMS SUPPORT LINE
S/390 ALERT
AS/400 ALERT
RS/6000 ALERT
IBM BASIC
S/390 RESOLVE
S/390 SERVICE UPGRADE FACILITY
PM/400
PM/6000
ON-SITE TECHNICAL ADVOCATE
ON-SITE TECHNICAL ASSISTANT

Entities desiring to take advantage of this agreement must, in addition to other requirements: 1) agree in writing to be bound by the terms of the IBM customer agreement (ICA) and ESA; 2) if a new specified location is added, IBM reviews and approves the specified location and products; and 3) provide IBM with an inventory of eligible machines.

Prices are subject to an annual price escalation not to exceed 5%.



An adjustment fee equal to 5 months' charges are applicable for products covered under services for at least one year that are removed from this agreement and not replaced by equivalent services.

Potential user entities are strongly encouraged to review the ESA agreement and consult with IBM representatives to learn of the services, options, and changes that may affect your organization under this agreement.

FINET COMMODITY CODE(S):

93921000000-COMPUTERS, DATA PROCESSING EQUIPMENT AND ACCESSORIES (NOT WORD
PROCESSING EQUIPMENT) MAINT./REPAIR